WIC Vendor Advisory Forum Agenda

Location: Macon-Bibb Health Department 171 Emery Hwy (Assembly Room) Macon, GA 31217

Date: Wednesday March 16, 2016 Time: 10:00 a.m. - 1:00 p.m.

Call in Option: Conference Call # 1-866-846-3997; Participant Access Code – 909914#

(As soon as you are connected, please mute your phone by pressing *6 (Star 6). Do the same thing (*6) if you want to unmute to ask questions.

I. Welcome & Introductions

II. WIC Vendor Management Program Highlights - Velma Chambers

➢ Authorization stats:
  ○ FFY 2016

➢ Corporate Re-Authorization stats:
  ○ FFY 2016 - Vendor Agreements (3 years) expiring September 30, 2016

III. Nutrition

➢ Infant Formula Voucher Updates – Caroline Powers

Break – 15 minutes

IV. Technical Assistance

➢ Handling Complaints – Geneise Graham
➢ Returned Food Instruments – Victoria Bernhardt
➢ Training requirements & answers to questions – Natalie Bennett
➢ Vendor Stamp & Shelf Talkers – Rolandria Boyce
➢ Best Practices for avoiding State issued Sanctions – Eduardo Hebbert

V. Electronic Benefits Transfer (EBT) Update – Sonia Jackson

VI. Question & Answers