
WIC Vendor Advisory Forum Agenda

Location: Macon-Bibb Health Department 171 Emery Hwy (Assembly Room)
Macon, GA 31217

Date: Wednesday March 16, 2016 Time: 10:00 a.m. - 1:00 p.m.

Call in Option: Conference Call # 1-866-846-3997; Participant Access Code – 909914#

(As soon as you are connected, please mute your phone by pressing *6 (Star 6). Do the same thing (*6) if you want to unmute to ask questions.)

I. Welcome & Introductions

II. WIC Vendor Management Program Highlights - **Velma Chambers**

- Authorization stats:
 - FFY 2016
- Corporate Re-Authorization stats:
 - FFY 2016 - Vendor Agreements (3 years) expiring September 30, 2016

III. Nutrition

- Infant Formula Voucher Updates – **Caroline Powers**

Break – 15 minutes

IV. Technical Assistance

- Handling Complaints – **Geneise Graham**
- Returned Food Instruments – **Victoria Bernhardt**
- Training requirements & answers to questions – **Natalie Bennett**
- Vendor Stamp & Shelf Talkers – **Rolandria Boyce**
- Best Practices for avoiding State issued Sanctions – **Edwardo Hebbert**

V. Electronic Benefits Transfer (EBT) Update – **Sonia Jackson**

VI. Question & Answers